NACCOP 2019

**One Size May Not Fit All: Improving the Effectiveness of CSA Training**

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Priorities vary: safety, compliance, student care, risk to brand, etc.

Evolution of CSA identification and training at OSU

Took about two years, grass roots approach, starting with HR and small focus groups

Conducted training sessions with HR staff regarding basics of CSA roles

HR partners manage the CSA rosters for their units

Future integration through the enterprise project (Workday)

Workday will be able to assign training, certify reports/non-reports from CSAs

Annual notification to 7,500 and 1,000 third party (contracted, volunteers, etc.)

Online training (BuckeyeLearn), In person for high risk areas

Melinda keeps a list of training activities

Educational video

Emailed video and included FAQ within out-of-office response

Reporting obligations: felony reporting law, Title IX, NCAA, etc.

In-person presentation slides, including duties, risks (fines), etc.

Clery intersections with Student Life, discussions about space, prevention efforts, etc.

Opportunity to discuss details in the CSA notification letter that was sent previously

Discussion of institutional obligations vs individual liability (none)

Hand-out for CSAs (two pages) with clery-reportable crimes, etc.

Training for RAs regarding process for submitting reports and interpreting information

In-person slides vary depending on audience (ie, greek life, housing staff, etc)

Tags in incident reports (Maxient), training for RAs and professional staff

Color coding for incident based counts vs incident based counts

Shows crime log to audiences, and how to report (online)

Automated/online process helps standardize information in reports

Medical marijuana no longer confiscated at OSU (illegal seizure). Students are asked to remove it from campus.