

One Size May Not Fit All: Improving the Effectiveness of CSA Training



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Presentation Roadmap



- Evolution of CSA identification and training program at The Ohio State University
- "Train the Trainer" CSA training workshop
 - Examples of customizations of CSA training for various university partners
 - Focus on the training approach; some of the content may be OSU specific. Includes things I train on that came out of OSU's 2004 FPRD, helpdesk responses, and technical assistance calls.

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CSA Identification at OSU



- Pre-2019: CSA identification decisions were made by Clery subject matter expert without unit/job function expertise
- New process for 2019: integrated partnership with OHR
 - Training and resources about CSA identification provided by Clery Compliance to Unit HR partners
 - $\hfill \square$ Determinations ultimately owned by the Unit HR partners
 - $\hfill \square$ Collaboration, via support sessions and phone/email
 - Future integration of CSA process controls into Workday through the University Enterprise Project

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Future State CSA identification on position level in new personnel management system (Workday) Automatically assign training Ask to certify that they have reported or have nothing to report Better awareness for supervisors Exploring possibility of triaging reporting systems based on status

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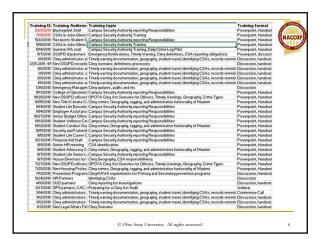
CSA training at OSU



- Annual notification via university email
- ~7,500 University staff, faculty, students
- □ ~1000 third party contract security partners
- Online Training through BuckeyeLearn (Cornerstone)
- In-person training; audience identified using risk-based analysis, or to any group who wants to learn more by request

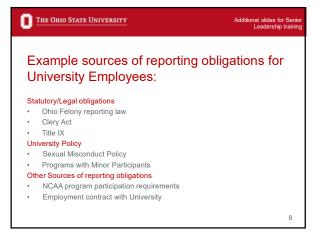
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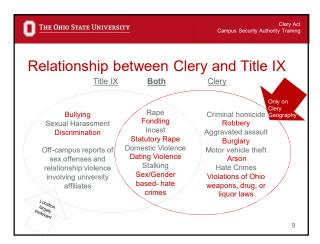
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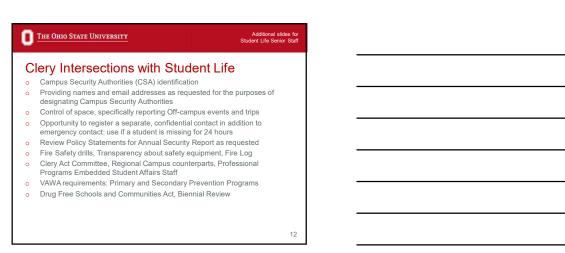




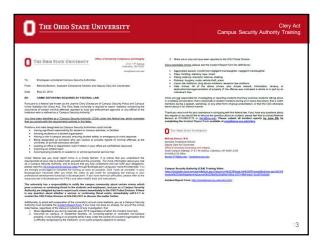


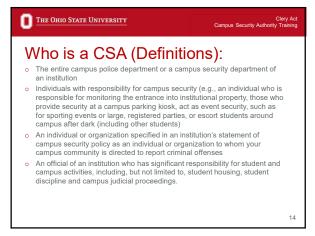


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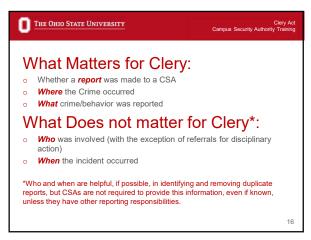




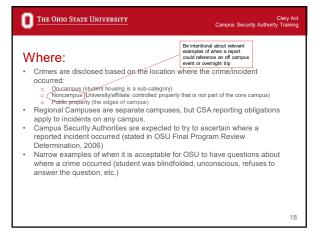




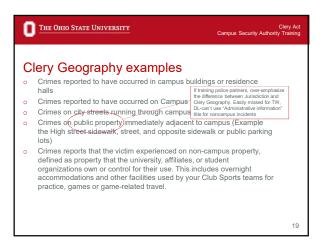


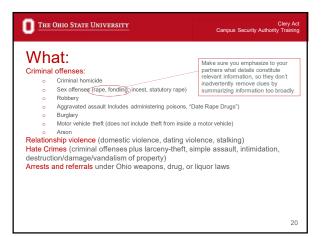








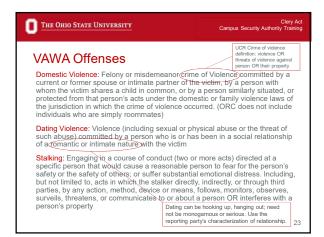


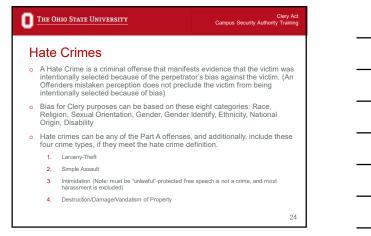






THE OHIO STATE UNIVERSITY Additional Slide example for Partners respons classifying crimes in databases (i.e. Student C Polic	
Aggravated v. Simple Assault • Aggravated Assault: an unlawful attack by one person upon another • For the purpose of inflicting severe or aggravated bodily injury. OR • Usually is accompanied by the use (or threatened use) of a weapon or by means likely to produce death or great bodily harm. OR • Injury requiring more than minor First Aid • Simple Assault: An unlawful physical attack by one person upon another where: • The offender does not displays a weapon AND • The victim does not suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness AND • There is no indication of an intent to kill or cause grievous bodily harm	
 Simple Assault is only reportable if motivated by bias. Most rough housing, fist fights, physical altercations in residence halls probably qualifies merely as simple assault. Don't forget to analyze DV incidents for extent of injury, etcDV may be reportable as both a DV and an Aggravated Assault, since VAWA offenses are outside the hierarchy 	
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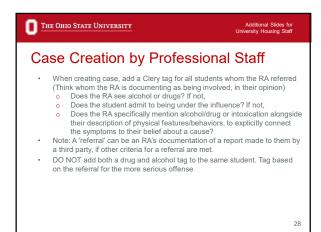












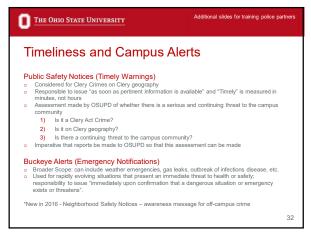
Any lack of clarity or discrepancy in the narrative, or between the names in the narrative and the involved parties' list, is an opportunity for an auditor and the Clery coordinator to disagree on Clery numbers or classification, which is a serious (and potentially expensive) compliance issue.

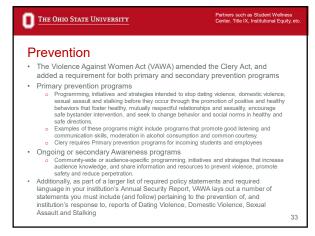
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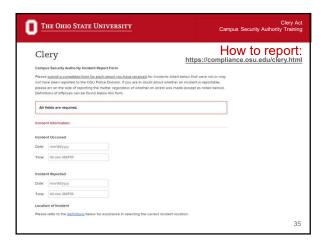


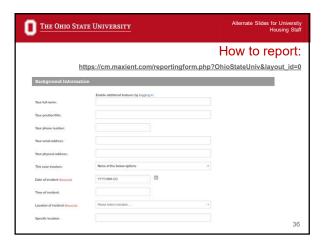




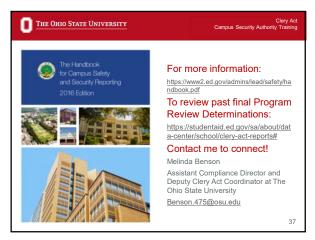




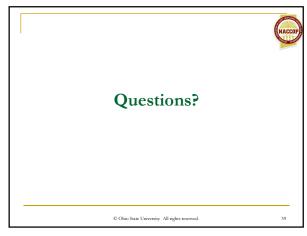














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