

Name: (PRINT) _____

Signature: _____

Unit/Dept: _____

Manager: _____

Date: _____

Score: _____ (to be filled in by Education Department staff)

The above named employee, by signing this exam, verifies participation in KSMC Hospital Orientation including the following topics: (Hospital Mission/Vision; Bloodborne Pathogen/PPE; Tuberculosis; Fire safety; Electrical safety; Hazardous material (spills); Infection control; Hand washing; Populations served; Lifting/ergonomics; Ethical aspects of care; National patient safety goals; Quality management (PDCA); Risk management; Advanced Directives; Abuse recognition.

**KAISER SUNNYSIDE MEDICAL CENTER
GENERAL ORIENTATION
SAFETY MODULE COMPETENCY EXAM**

*CIRCLE THE LETTER THAT REPRESENTS THE BEST ANSWER.
LEAVE EXAM IN CLASSROOM AT CONCLUSION OF THIS PROGRAM.*

1. Match the Code terminology on the left with the situation on the right:

- | | | | |
|----|-------------|-----|---------------------------------|
| a. | Code 99 | ___ | Aggressive patient or member |
| b. | Code Red | ___ | Cardiac arrest or not breathing |
| c. | Code Pink | ___ | Fire |
| d. | Code Orange | ___ | Infant abduction |
| e. | CAT Team | ___ | Change in patient condition |
| f. | Code Strong | ___ | Disaster (external) |

2. The acronym for using the fire extinguisher is PASS.

- a. Pull
- b. Aim
- c. Squeeze
- d. Sweep
- e. All of the above
- f. None of the above

3. The number to call for life-threatening situations (codes) is:

- a. 31 2222, stating
- b. 31 4444, stating
- c. 31 2121, stating
- d. "O"

4. For problems with direct patient care equipment you should call 31-4444 then provide the following information as well as tagging the equipment so it doesn't get used:
 - a. Equipment inventory number (green tag number)
 - b. Exact location of equipment
 - c. Contact person
 - d. Contact phone number
 - e. All of the above

5. In using good body mechanics you should:
 - a. Squat when lifting
 - b. Be aware of posture
 - c. Turn not twist
 - d. All of the above

6. Universal Precautions:
 - a. Provides protection between patient and staff
 - b. Protects staff from unknown sources of infections
 - c. Requires the use of gloves and other types of personal protective equipment
 - d. Includes hand washing between patients
 - e. All of the above
 - f. None of the above

7. Which of the following should be deposited in an infectious waste box?
 - a. IV tubing with blood
 - b. Empty blood bag
 - c. A blood-stained dressing; blood is dripping
 - d. All of the above
 - e. a and b only

8. Continuous quality improvement activities include:
 - a. Plan, do, check, act method
 - b. Interdisciplinary collaboration
 - c. Aligned with Kaiser mission of high quality care
 - d. All of the above

9. Admitting offers notary public services for hospital related issues
 - a. True
 - b. False

10. Admitting Department is available for locking up patient valuables, if requested.
- True
 - False
11. I have just completed a report on the Patient Safety Reporting System after finding Mr. Jones on the floor. He stated he slipped on some spilled water at his bedside. Once he has been evaluated by the doctor and had an x-ray of his painful hip, I document the incident in the chart, including a note that a PSRS has been completed and sent to Medical Legal.
- True
 - False
12. Which of the following is the primary reason that patients file a claim or lawsuit:
- Malpractice
 - Need the money
 - Patient injury
 - Patient/family anger
13. If there is a fire, the acronym to remember is R.A.C.E. It stands for:
- Rescue anyone in immediate danger
 - Alarm; Pull fire box and Call 31-2222
 - Confine; Close all doors and chutes. Don't use elevators.
 - Extinguish fire and if necessary evacuate horizontally
 - Extinguish fire and if necessary evacuate vertically
 - a,b,c,d
 - a,b,c,e
14. If there are ethical issues related to patient care or family concerns (i.e., end of life issues), there is someone from the Ethics Committee available 24 hours a day.
- True
 - False
15. If you suspect your patient has been abused (elderly, domestic, or while in the hospital) appropriate actions are
- Contact law enforcement
 - Contact your manager or Social Work
 - Contact Hospital Administration Supervisor (HAS) if it is after normal work hours
 - b, c
 - All of the above

16. The most important thing to do to stop the spread of infection in the hospital is:
- Cover your mouth when you cough
 - Wash your hands
 - Make sure you get mask fit tested as soon as possible
 - Screen every patient for TB on admission
17. TB (tuberculosis) is spread by:
- Direct contact
 - Mosquitoes
 - Droplet
 - Indirect contact
18. Hand washing, to be effective, needs to be done with soap and water for at least this many seconds:
- 10
 - 15
 - 20
 - 60
19. If you can't wash your hands, the best alternative is:
- Antibacterial lotion
 - An alcohol wipe
 - Alcohol degermer
 - Keep your same gloves on all day
20. Which of the following is part of the policy for reporting faulty direct patient care equipment?
- Submit request via the Central Dispatch system by calling 31-4444
 - Call or page the service engineer if it is a STAT request
 - Tag the equipment out of service
 - All of the above
21. As an employee, my role in maintaining and improving patient care at KSMC includes:
- Maintaining a service oriented approach towards patients and families
 - Working cooperatively as part of the health care team
 - Collecting data for my supervisor in conjunction with my department's QA plan, if asked
 - All of the above

22. You can locate the KSMC safety information and committee minutes
- Through your manager, who receives a paper copy of the monthly meeting minutes
 - On line
 - Only through the Safety Manager
 - a, b
 - c only
23. The Mission of KSMC is:
- Preserve and improve our patient's health
 - Provide high quality, affordable care
 - Provide excellent customer service
 - Partner to achieve an excellent work environment
- True
 - False
24. All electrical equipment used in patient care areas must have a 3-prong plug
- True
 - False
25. Two of the larger diverse populations we serve at KSMC are: (circle two)
- Russian
 - Filipino
 - Laotian
 - Mexican